



# CORE & THE COVID-19 CRISIS FREQUENTLY ASKED QUESTIONS

#### How is CORE helping the Scholars during the crisis?

We always maintain an Emergency Relief Fund, designed to give financial assistance tailored to the varying needs of individual Scholars and their families. We are currently fundraising to supplement the Emergency Relief Fund so that we have more resources available to help more families in the coming weeks and months. 100% of all new donations will be used to help the Scholars and their families meet basic needs such as food, shelter and medical necessities during the COVID-19 crisis.

#### Besides CORE, what community services are available to the Scholars and their families?

As our community begins to face unprecedented needs, CORE's network of community partners is more vital than ever. Our team members are actively seeking out resources and developing relationships with a variety of partners to best direct and manage the needs of our families. It's going to take the cooperation of the entire Las Vegas community to help each other make it through this time.

#### CORE's model is based on intensive, personal engagement with each Scholar and their family. What steps are CORE taking to stay connected to the Scholars during such a prolonged period of social distancing?

Our team members are preparing to start a third week of connecting directly with each family in order to triage their needs. We have developed a detailed questionnaire focused on identifying obstacles such as changes to employment status, transportation, food, basic needs, healthcare, and housing availability. This proactive information collection will allow us to best understand and plan for supporting the needs of our families.

## It sounds like the emphasis is on meeting basic needs. What about academic enrichment?

Our tutors continue to partner directly with our Scholars and alumni to provide one-on-one assistance via digital platforms during this crucial time. Scholars who struggle in specific academic subjects or with learning differences are at greater risk of falling behind if left to self-study without the support of educators.

## As an after-school program, can CORE really provide relevant programming during the CCSD closure?

YES! We are at work on creating a digital "Google Classroom" experience to fulfill our ongoing Character Education programming and create new learning experiences for our Scholars. Our online learning resources are being designed to bridge the learning gaps affecting students during this unanticipated period of prolonged homeschooling.

#### How is CORE preparing the Scholars for an uncertain future?

We have implemented a robust schedule of all-team digital meetings to continue thinking collaboratively as we remain actively focused on many of the same organizational and operational projects we were working on before this social change.

## What, if anything, is CORE doing differently for the Scholars who graduated from high school last year?

94% of last year's graduating class of Scholars started college this school year. The freshman year of college can be trying for young students during the best of times; in the current climate our alumni are facing new and unprecedented challenges. The majority of our alumni are both first-generation college students and budget for their education through working at off-campus jobs. These factors make them more sensitive to disruptions or changes in learning and part-time work schedules than many of their peers. Our full-time Alumni Specialist is actively engaged in counseling them to make a plan to get through this unique semester.